

Service Value Chain

The nature of the real estate brokerage business is that it starts with people needing to sell or rent real estate and continues through to the final signing of a contract, covering all services in between, as well as the pre-commission and after-sales service, community engagement services, and other similar services.

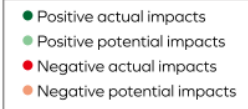


The Boundary of the Impact of Material Topics on Sinyi's Value Chain

2-6

Each stage in our services has an impact on environment, society, governance, and supply chain, and these impacts can go far beyond the scope of our day-to-day business activities. Reviewing our efforts toward sustainable development from the value chain perspective can not only help us understand the positive and negative impacts of our value chain, but can also enable us to focus on the elements that are most in need of strengthening. The key to sustainable development is making the most of every opportunity within the value chain to expand our positive influence and reduce our negative impact.

The boundary and the degree of impact are described as right:



Material Topics	Value Chain				
	Raw materials, consumables and supplies	Commission	Investigation, pairing up, house touring, and negotiating	Signing contracts	Community engagement, and after-sales service
201 Economic Performance	●	●	●	●	●
203 Indirect Economic Impacts					●
303 Water and Effluents	●				●
305 Emissions	●	●	●	●	●
401 Employment		●	●	●	●
403 Occupational Health and Safety		●	●	●	●
404 Training and Education		●	●	●	●
405 Diversity and Equal Opportunity		●	●	●	●
409 Forced or Compulsory Labor		●	●	●	●
414 Supplier Social Assessment	●				●
416 Customer Health and Safety		●	●	●	●
417 Marketing and Labeling		●	●	●	●
418 Customer Privacy	●	●	●	●	●
Digital Resilience		●	●	●	●
Promotion of Business Ethics	●	●	●	●	●
Product Design & Lifecycle Management	●	●	●	●	●
Business Ethics	●	●	●	●	●

Value Chain and Sustainable Development Goals

Sinyi examining each segment of the value chain, to identify areas where our core competencies contribute positively to the implementation of the SDGs, or operating activities may have negative impacts on the SDGs, and plan the corresponding business opportunities.

Respond to the 10 core SDGs in the report and website.

