

### Sustainability Performance Progress

This table reflects progress against our sustainability goals. We highlight the progress that has been made on our way towards 2050 goal.

	Long-term	Stakeholders	Material Topics	SDGs	Management indicators	Mid-term	Short-term	Management indicators	Management Progress (performances)			Achieved status	Our Actions	Our Response
	2050 goals					2030 goals	2021 goals		2018	2019	2020 [Original goal]			
E	Get to Net Zero	Environment	303 305	SDG 7 SDG 12 SDG 13	Carbon Emissions Per Transaction [kgCO <sub>2</sub> e]	45% reduction (base year: 2017)	261.0	Carbon Emissions Per Transaction [kgCO <sub>2</sub> e]	394.42	308.77	265.3 [304.4]	✓	In 2020, the carbon emissions per transaction reduced by 38.1% compared with 2017, achieving our 2030 original goal earlier.	Environment > P. 23
					GHG Emissions per Person [Category 1+2] [kgCO <sub>2</sub> e]	25% reduction (base year: 2017) Note 1	1,314 Note 1	GHG Emissions per Person [Category 1+2] [kgCO <sub>2</sub> e]	1,567	1,352	1,355 [1,335]	⊖	In 2020, the GHG emissions per person increased 0.25% compared with the previous year and reduced 17.24% compared with 2017.	
					GHG Emissions [Category 1+2] [tonCO <sub>2</sub> e]	90% reduction (base year: 2017) Note 1	5,856	GHG Emissions [Category 1+2] [tonCO <sub>2</sub> e]	6,801	6,374	6,771 Note 1	⊖	In 2020, the GHG emissions increased 4.1% compared with 2017.	
S	Toward Co-existence, Co-prosperity, and Co-creation	Employees	401 403 404 405 409	SDG 3 SDG 4 SDG 5 SDG 8	Percentage of Female Management	>20%	>19%	Percentage of Female Management	16.36%	17.88%	18.76% [>18%]	✓	Sinyi Realty places great importance on diversity in hiring, training and promotion	Social – Internal Stakeholders > P. 33
					Employees Engagement Survey Score	>4.0	>4.0	Employees Engagement Survey Score	4.04	4.4	4.05 [>4.4]	⊖	We put employees' opinions into decisions and focus on establishing mechanisms for lower scores.	
					Turnover Rate	<25%	<28%	Turnover Rate	29.7%	28%	26.44% [28%]	✓	Sinyi set more diversified training and flexible benefits to meet the needs.	
		Customers	416 417 418	SDG 3 SDG 4 SDG 11 SDG 12	Customer Satisfaction Rate	>92%	>91%	Customer Satisfaction Rate	84.42%	88.88%	90.23% [90%]	✓	We surveyed 71,544 clients for understanding of our customers'	Social – External Stakeholders > P. 47
		Community	203	SDG 4 SDG 8 SDG 10 SDG 11 SDG 17	Cumulative coverage rate of community building proposals (cumulative total of 368 townships)	100%	99.66%	Cumulative coverage rate of community building proposals (cumulative total of 368 townships)	98.91%	98.91%	99.46% Note2 [98.91%]	✓	366 out of 368 townships sent proposals	
G	Integrate Sustainability into Operations	Investors	201	SDG 4 SDG 8 SDG 13	Corporate Governance Evaluation	Top 5%	Top 5%	Corporate Governance Evaluation	Top 5%	Top 5%	Top 5% [Top 5%]	✓	Obtained the highest recognition of the top 5% of the listed group for the seventh consecutive year.	Corporate Governance > P. 59
					Profitability [NT\$ billion]	positive profit	positive profit	Profitability [NT\$ billion]	13.23	17.25	22.48 [positive profit]	✓	Continue to maintain positive profit. Operating gain of NT\$2.248 billion	
E S G	Building Sustainable and Ethical Supply Chains Suppliers	Suppliers	414	SDG 3 SDG 8 SDG 12 SDG 13 SDG 17	Total Audits	-	-	Total Audits	348/387	232/257	261/279 [N/A] Note3	✓	In the process of suppliers selection, training, evaluation, and consultation, we integrate ESG standard. We grow with suppliers together with both new and existing suppliers.	Supply Chain Management > P. 71
					Key suppliers check rate[%]	95%	95%	Key suppliers check rate[%]	89.9%	90.3%	93.5% [90%]	✓		

We achieve these goals by following our management policy, managing the key indicators of material topics, the status and progress of achievement of performance goals, and confirming the consistency of performance management indicators and sustainability principles.

✓ Achieved ⊛ Ongoing ⊖ Not Achieved

[ Note 1 ] In response to CDP and SBTi, Sinyi Realty has referred to SBTi approach to set its new goal indicator of "GHG Emissions [Category 1+2]" to replace the original goal indicator of "GHG Emissions per Person [Category 1+2]". Since "GHG emissions [category 1+2]" are newly established indicators, there is no original goal for 2020.

[ Note 2 ] Accumulated of 366 townships have participated in submitting proposals, accounting for a percentage of the total of 368 townships in Taiwan.  
[ Note 3 ] Goal for annual total number of suppliers: slightly changes every year depending on the status of cooperation, so target setting is not applicable.