

## GRI Content Index

Sinyi Realty has reported the information cited in this GRI content index for the period year of 2021 [2021/01/01-2021/12/31] with reference to the GRI Standards. The following indicators have been verified externally, and the verification results are detailed in the independent assurance opinion statement.

### GRI 1: Foundation 2021 [No disclosure index in GRI 1]

### GRI 2: General Disclosure 2021

- Sustainable Development Best Practice Principles for TWSE/TPEX Listed Companies
- The United Nations Global Compact (UNGC)
- ISO 26000 Guidance on Social Responsibility
- The UN Sustainable Development Goals (SDGs)

GRI Standard	Disclosure	Page number(s) and / or URL	Responding to International Standards
<b>GRI 2 : General Disclosure 2021</b>			
<b>The organization and its reporting practices</b>			
2-1	Organizational details	1 About Sinyi Realty - Corporate Profile <a href="#">p. 5</a>	
2-2	Entities included in the organization's sustainability reporting	1 About Sinyi Realty - About This Report <a href="#">p. 6</a> Sinyi Realty as the report entity	
2-3	Reporting period, frequency and contact point	1 About Sinyi Realty - About This Report <a href="#">p. 6</a>	TWSE / TPEX Chapter 1, Chapter 5
2-4	Restatements of information	1 About Sinyi Realty - About This Report <a href="#">p. 6</a> , and explained in each chapter.	
2-5	External assurance	1 About Sinyi Realty - About This Report <a href="#">p. 6</a> 8 Appendix - Independent Assurance Opinion Statement <a href="#">p. 107</a>	TWSE / TPEX Chapter 1, Chapter 5
<b>Activities and workers</b>			
2-6	Activities, value chain and other business relationships	1 About Sinyi Realty - Corporate Profile <a href="#">p. 5</a> There are no any products or services that are banned in certain markets. 2 Sustainable Development - Sinyi Realty's Business Model <a href="#">p. 10</a> 7 Supply Chain -Sinyi Realty Supply Chain System <a href="#">p. 67</a> No significant changes to the organization and its supply chain.	ISO 20400
2-7	Employees	1 About Sinyi Realty - Corporate Profile <a href="#">p. 5</a> 8 Appendix - Sustainability Performance Overview <a href="#">p. 74</a> 4 Social[Internal] - Positive Labor - Employer Relations <a href="#">p. 35</a> 8 Appendix - Sustainability Performance Overview - Distribution of Contract Types <a href="#">p. 81</a>	SDG8 UNGC Principle 6
2-8	Workers who are not employees	4 Social[Internal] - Positive Labor-Employer Relations <a href="#">p. 35</a> 8 Appendix - Sustainability Performance Overview - Distribution of Contract Types <a href="#">p. 81</a>	SDG8 UNGC Principle 6
<b>Governance</b>			
2-9	Governance structure and composition	6 Governance - Sustainable Governance Structure and Procedures <a href="#">p. 57</a> 6 Governance - Sustainability Assessment, ESG Performance and Management <a href="#">p. 58</a> 6 Governance - Board of Directors' Structure and Operation <a href="#">p. 59</a> Comprehensive Organizational Chart: Sinyi Sustainability Website - Governance Structure <a href="http://csr.sinyi.com.tw/en/governance/organization.php">http://csr.sinyi.com.tw/en/governance/organization.php</a> 6 Governance - Director Training <a href="#">p. 60</a>	

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GRI Standard	Disclosure	Page number(s) and / or URL	Responding to International Standards
2-10	Nomination and selection of the highest governance body	Sinyi Sustainability Website - Board of Directors <a href="http://csr.sinyi.com.tw/en/governance/board-of-directors.php">http://csr.sinyi.com.tw/en/governance/board-of-directors.php</a>	
2-11	Chair of the highest governance body	6 Governance - Corporate Vision <a href="#">p. 57</a> 6 Governance - Sustainable Governance Structure and Procedures <a href="#">p. 57</a>	
2-12	Role of the highest governance body in overseeing the management of impacts	2 Sustainable Development - Stakeholder Engagement <a href="#">p. 20</a> 6 Governance - Corporate Vision <a href="#">p. 57</a> 6 Governance - Responsible Unit for Sustainable Affairs: Total Ethical Management Committee <a href="#">p. 57</a> 6 Governance - Sustainability Assessment, ESG Performance and Management <a href="#">p. 58</a> 6 Governance - Processes for Consultation between Stakeholders <a href="#">p. 59</a> 6 Governance - Risk Management <a href="#">p. 64</a>	
2-13	Delegation of responsibility for managing impacts	6 Governance - Sustainability Assessment, ESG Performance and Management <a href="#">p. 58</a>	
2-14	Role of the highest governance body in sustainability reporting	6 Governance - Corporate Vision <a href="#">p. 57</a> 6 Governance - Responsible Unit for Sustainable Affairs: Total Ethical Management Committee <a href="#">p. 57</a>	
2-15	Conflicts of interest	6 Governance - Board of Directors' Operations <a href="#">p. 59</a> Sinyi Realty 2021 Annual Report <a href="#">p. 3-26, 3-117, 8-36</a>	
2-16	Communication of critical concerns	6 Governance - Board of Directors' Operations <a href="#">p. 59</a>	
2-17	Collective knowledge of the highest governance body	6 Governance - Director Training <a href="#">p. 60</a>	SDG4
2-18	Evaluation of the performance of the highest governance body	6 Governance - Performance Evaluations of the Board of Directors and Functional Committees <a href="#">p. 60</a>	
2-19	Remuneration policies	6 Governance - Compensation and Sustainability Performance <a href="#">p. 60</a> 6 Governance - Remuneration Mechanism for the Board of Directors <a href="#">p. 60</a> 8 Appendix - Sustainability Performance Overview <a href="#">p. 78~81</a> Sinyi Realty 2021 Annual Report <a href="#">p. 3-17~3-25</a>	
2-20	Process to determine remuneration	4 Social[Internal]- Reasonable Remuneration and Promotion System <a href="#">p. 38</a> 2 Sustainable Development - Materiality Analysis <a href="#">p. 17</a> , Stakeholder Engagement <a href="#">p. 20</a> Sinyi Sustainability Website - Functional Committees <a href="http://csr.sinyi.com.tw/en/governance/committee.php">http://csr.sinyi.com.tw/en/governance/committee.php</a>	
2-21	Annual total compensation ratio	Sinyi Realty takes Taiwan as the main location, and the personal highest annual income was 14.23 times higher than the median annual income of all employees in Taiwan. Taiwan's highest annual salary decrease percentage is 3.93%, so the highest individual annual income and the median annual income of all employees in the country (excluding the highest individual annual income) is minus 10.34 times.	

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<b>Strategy, policies and practices</b>			
2-22	Statement on sustainable development strategy	1 About Sinyi Realty - Message from the Management <a href="#">p. 3, 4</a>	TWSE / TPEx Chapter 1
2-23	Policy commitments	6 Governance - Sustainable Development Strategy and Code <a href="#">p. 62</a> 6 Governance - Whistleblower System <a href="#">p. 63</a> 6 Governance - Risk Management <a href="#">p. 64</a> 8 Appendix - Management of Material Topics <a href="#">p. 71~73</a> Sinyi Sustainability Website - Policies and Principles <a href="http://csr.sinyi.com.tw/en/certificates/policy.php">http://csr.sinyi.com.tw/en/certificates/policy.php</a>	UNGC Principle 10
2-24	Embedding policy commitments	6 Governance -Sustainable Development Strategy and Code <a href="#">p. 62</a> 8 Appendix - Management of Material Topics <a href="#">p. 71~73</a>	
2-25	Processes to remediate negative impacts	2 Sustainable Development - Stakeholder Engagement <a href="#">p. 20</a> 6 Governance - Whistleblower System <a href="#">p. 63</a> 4 Social[Internal] - Communication Policy <a href="#">p. 35</a>	
2-26	Mechanisms for seeking advice and raising concerns	6 Governance - Whistleblower System <a href="#">p. 63</a> Sinyi Sustainability Website - Ethics and Compliance <a href="http://csr.sinyi.com.tw/en/governance/ethics.php">http://csr.sinyi.com.tw/en/governance/ethics.php</a>	
2-27	Compliance with laws and regulations	6 Governance - Compliance Management <a href="#">p. 63</a> 5 Social[External]- <a href="#">p. 46, 47</a> [2 events of severe penalty, more than NTDS 100,000, and noncompliance with marketing related regulations; Error Rate on Instruction of Real Estate 0.002%] 8 Appendix - Sustainability Performance Overview <a href="#">p. 76</a> Sinyi Sustainability Website - Announcement <a href="http://csr.sinyi.com.tw/en/news/event.php">http://csr.sinyi.com.tw/en/news/event.php</a>	
2-28	Membership associations	Sinyi Sustainability Website - Governance Structure <a href="http://csr.sinyi.com.tw/en/governance/organization.php">http://csr.sinyi.com.tw/en/governance/organization.php</a>	
<b>Stakeholder engagement</b>			
2-29	Approach to stakeholder engagement	2 Sustainable Development - Materiality Analysis <a href="#">p. 17</a> 2 Sustainable Development - Stakeholder Engagement <a href="#">p. 20</a> 4 Social[Internal]- employee engagement survey <a href="#">p. 35</a> Sinyi Realty 2021 Annual Report <a href="#">p. 3-64~3-68</a> The communication process has been developed and is not specifically carried out for this report.	ISO 26000 6.7.1, 6.7.2, 6.7.6 TWSE / TPEx Chapter 2, Chapter 6
2-30	Collective bargaining agreements	Although Sinyi Realty did not set up labor union and has no group agreement, it still holds a labor conference quarterly and has a transparent communication channels.	UNGC Principle 6

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### Material Topics

GRI Standard	Disclosure	Page number(s) and / or URL	Responding to International Standards
<b>GRI 3: Material Topics 2021</b>			
3-1	Process to determine material topics	2 Sustainable Development - Materiality Analysis <a href="#">p. 17~19</a>	
3-2	List of material topics	2 Sustainable Development - Materiality Analysis <a href="#">p. 17~19</a> There is no significant difference in material topics and boundaries.	
<b>Economic Performance</b>			
<b>GRI 3: Material Topics 2021</b>			
3-3	Management of material topics	8 Appendix - Management of Material Topics <a href="#">p. 71</a>	
<b>GRI 201: Economic Performance 2016</b>			
201-1	Direct economic value generated and distributed	8 Appendix - Sustainability Performance Overview <a href="#">p. 74</a>	SDG8 ISO 26000 6.8.1, 6.8.2, 6.8.3, 6.8.7, 6.8.9
201-2	Financial implications and other risks and opportunities due to climate change	3 Environment - Climate Governance and Action <a href="#">p. 27, 28</a> 8 Appendix - TCFD content index <a href="#">p. 100</a> <a href="#">Sinyi Realty TCFD Report</a>	UNGC Principle 7, SDG13, ISO 26000 6.5.5 TWSE / TPEx Chapter 2, Chapter 3, Chapter 6
201-3	Defined benefit plan obligations and other retirement plans	4 Social[Internal] - retirement plan <a href="#">p. 41</a>	ISO 26000 6.8.7
201-4	Financial assistance received from government	The total amount of financial subsidies received from the government in 2021 was NT\$ 566,720, including: 1. The Environmental Protection Administration: Incentive NT\$ 300,000 for low-carbon product. 2. Taipei City Government Department of Economic Development: Subsidy of NT\$ 216,720 for installing smart energy saving system. 3. Taichung City Government Economic Development Bureau: Incentive NT\$ 50,000 for energy saving.	
<b>Indirect Economic Impacts</b>			
<b>GRI 3: Material Topics 2021</b>			
3-3	Management of material topics	8 Appendix - Management of Material Topics <a href="#">p. 71</a>	
<b>GRI 203: Indirect Economic Impacts 2016</b>			
203-1	Infrastructure investments and services supported	5 Social[External] - Input and Outcomes <a href="#">p. 54</a>	SDG11 ISO 26000 6.3.9, 6.8.1, 6.8.2, 6.8.7, 6.8.9 TWSE / TPEx Chapter 4
203-2	Significant indirect economic impacts	5 Social[External] - Input and Outcomes <a href="#">p. 54</a> 5 Social[External] - Community Building <a href="#">p. 49</a>	SDG8, 10 ISO 26000 6.3.9, 6.6.6, 6.6.7, 6.7.8, 6.8.1, 6.8.2, 6.8.5, 6.8.7, 6.8.9 TWSE / TPEx Chapter 4

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GRI Standard	Disclosure	Page number(s) and / or URL	Responding to International Standards
<b>Water and Effluents</b>			
<b>GRI 3: Material Topics 2021</b>			
3-3	Management of material topics	8 Appendix - Management of Material Topics <a href="#">p. 71</a>	
<b>GRI 303: Water and Effluents 2018</b>			
303-3	Water withdrawal	3 Environment - Water Stewardship <a href="#">p.31</a> Sinyi Sustainability Website - Water Stewardship <a href="http://csr.sinyi.com.tw/en/environment/water-resources.php">http://csr.sinyi.com.tw/en/environment/water-resources.php</a>	SDG6 UNGC Principle 7,8 ISO 26000 6.5.4 TWSE / TPEX Chapter 3
303-4	Water discharge	Sinyi Sustainability Website - Water Stewardship <a href="http://csr.sinyi.com.tw/en/environment/water-resources.php">http://csr.sinyi.com.tw/en/environment/water-resources.php</a>	SDG6 ISO 26000 6.5.4 TWSE / TPEX Chapter 3
303-5	Water consumption	Sinyi Sustainability Website - Water Stewardship <a href="http://csr.sinyi.com.tw/en/environment/water-resources.php">http://csr.sinyi.com.tw/en/environment/water-resources.php</a>	SDG6
<b>Emissions</b>			
<b>GRI 3: Material Topics 2021</b>			
3-3	Management of material topics	8 Appendix - Management of Material Topics <a href="#">p. 71</a>	
<b>GRI 305: Emissions 2016</b>			
305-1	Direct (Scope 1) GHG emissions	3 Environment – Energy and Carbon Management <a href="#">p. 30</a> Sinyi Sustainability Website - GHG Inventory <a href="http://csr.sinyi.com.tw/en/environment/greenhouse-gases.php">http://csr.sinyi.com.tw/en/environment/greenhouse-gases.php</a>	SDG3,12,13 UNGC Principle 7,8 ISO 26000 6.5.5 TWSE / TPEX Chapter 3
305-2	Energy indirect (Scope 2) GHG emissions	3 Environment – Energy and Carbon Management <a href="#">p. 30</a> Sinyi Sustainability Website - GHG Inventory <a href="http://csr.sinyi.com.tw/en/environment/greenhouse-gases.php">http://csr.sinyi.com.tw/en/environment/greenhouse-gases.php</a>	SDG3,12,13 UNGC Principle 7,8 ISO 26000 6.5.5 TWSE / TPEX Chapter 3
305-3	Other indirect (Scope 3) GHG emissions	3 Environment – Energy and Carbon Management <a href="#">p. 30</a> Sinyi Sustainability Website - GHG Inventory <a href="http://csr.sinyi.com.tw/en/environment/greenhouse-gases.php">http://csr.sinyi.com.tw/en/environment/greenhouse-gases.php</a>	SDG3,12,13 UNGC Principle 7,8 ISO 26000 6.5.5 TWSE / TPEX Chapter 3

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GRI Standard	Disclosure	Page number(s) and / or URL	Responding to International Standards
305-4	GHG emissions intensity	3 Environment - Energy and Carbon Management <a href="#">p. 30</a> Sinyi Sustainability Website - GHG Inventory <a href="http://csr.sinyi.com.tw/en/environment/greenhouse-gases.php">http://csr.sinyi.com.tw/en/environment/greenhouse-gases.php</a>	SDG13 UNGC Principle 8 ISO 26000 6.5.5 TWSE / TPEX Chapter 3
305-5	Reduction of GHG emissions	3 Environment - From Nearly Zero to Net Zero <a href="#">p. 32</a> Sinyi Sustainability Website - GHG Inventory <a href="http://csr.sinyi.com.tw/en/environment/greenhouse-gases.php">http://csr.sinyi.com.tw/en/environment/greenhouse-gases.php</a>	SDG13 UNGC Principle 8,9 ISO 26000 6.5.5 TWSE / TPEX Chapter 3
305-6	Emissions of ozone-depleting substances (ODS)	There is no ODS emissions in Sinyi Realty.	ISO 26000 6.5.3, 6.5.5 TWSE / TPEX Chapter 3
305-7	Nitrogen oxides (NO <sub>x</sub> ), sulfur oxides (SO <sub>x</sub> ), and other significant air emissions	There is no such emissions in Sinyi Realty.	ISO 26000 6.5.3 TWSE / TPEX Chapter 3
<b>Employment</b>			
<b>GRI 3: Material Topics 2021</b>			
3-3	Management of material topics	8 Appendix - Management of Material Topics <a href="#">p. 72</a>	
<b>GRI 401: Employment 2016</b>			
401-1	New employee hires and employee turnover	4 Social[Internal] - Labor-employer Relations <a href="#">p. 35</a> Appendix - Sustainability Performance Overview Note G - new hires and turnover structure <a href="#">p. 83</a>	SDG8 UNGC Principle 6 ISO 26000 6.4.3
401-2	Benefits provided to full-time employees that are not provided to temporary or part-time employees	4 Social[Internal] - benefits and retirement plans <a href="#">p. 41</a> Sinyi Sustainability Website <a href="http://csr.sinyi.com.tw/en/employee/system.php">http://csr.sinyi.com.tw/en/employee/system.php</a>	ISO 26000 6.4.4, 6.8.7
401-3	Parental leave	4 Social[Internal] - D&I policies <a href="#">p. 42</a> 4 Social[Internal] - Benefits plans <a href="#">p. 41</a> 8 Appendix - Sustainability Performance Overview Note K - employees applications for parental leave and their returns to work <a href="#">p. 84</a> Sinyi Sustainability Website <a href="https://csr.sinyi.com.tw/en/employee/system-3.php">https://csr.sinyi.com.tw/en/employee/system-3.php</a>	ISO 26000 6.4.4

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<b>Occupational Health and Safety</b>			
<b>GRI 3: Material Topics 2021</b>			
3-3	Management of material topics	8 Appendix - Management of Material Topics <a href="#">p. 71</a>	
<b>GRI 403: Occupational Health and Safety 2018</b>			
403-1	Occupational health and safety management system	4 Social[Internal] - occupational health and safety <a href="#">p. 39</a> Sinyi Sustainability Website <a href="http://csr.sinyi.com.tw/en/employee/workplace.php">http://csr.sinyi.com.tw/en/employee/workplace.php</a>	ISO 26000 6.4.6
403-2	Hazard identification, risk assessment, and incident investigation	4 Social[Internal]- occupational health and safety <a href="#">p. 39</a> 8 Appendix - Sustainability Performance Overview – Note M, N, O, P, U <a href="#">p. 85</a>	ISO 26000 6.4.6, 6.8.8
403-3	Occupational health services	4 Social[Internal]- dedicated happy health management center <a href="#">p. 40</a>	SDG3 ISO 26000 6.4.6, 6.8.8
403-4	Worker participation, consultation, and communication on occupational health and safety	Sinyi listens to employees' voices and has transparent communication channels; it holds the labor conference so Sinyi did not set up labour union. 4 Social[Internal] - <a href="#">p. 39</a>	ISO 26000 6.4.6
403-5	Worker training on occupational health and safety	4 Social[Internal]- training for occupational health and safety <a href="#">p. 39</a>	
403-6	Promotion of worker health	4 Social[Internal] - dedicated happy health management center <a href="#">p. 40</a>	
403-7	Prevention and mitigation of occupational health and safety impacts directly linked by business relationships	4 Social[Internal] - Risk Assessment and Management <a href="#">p. 39</a>	
403-8	Workers covered by an occupational health and safety management system	4 Social[Internal] - dedicated happy health management center <a href="#">p. 40</a>	
403-9	Work-related injuries	4 Social[Internal]- occupational health and safety <a href="#">p. 39</a> 8 Appendix - Sustainability Performance Overview - Note M, N, O, P, U <a href="#">p. 85</a>	SDG3
403-10	Work-related ill health	8 Appendix - Sustainability Performance Overview - Note M, N, O, P, U <a href="#">p. 85</a>	SDG3
<b>Training and Education</b>			
<b>GRI 3: Material Topics 2021</b>			
3-3	Management of material topics	8 Appendix - Management of Material Topics <a href="#">p. 72</a>	
<b>GRI 404: Training and Education 2016</b>			
404-1	Average hours of training per year per employee	4 Social[Internal] - overview of employee training <a href="#">p. 37</a> 8 Appendix - Sustainability Performance Overview - Note I average training hours <a href="#">p. 83</a>	SDG4, 8 ISO 26000 6.4.7

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GRI Standard	Disclosure	Page number(s) and / or URL	Responding to International Standards
404-2	Programs for upgrading employee skills and transition assistance programs	4 Social[Internal] - lifelong learning p. 37, post-retirement re-employment p. 42 Sinyi Sustainability Website <a href="https://csr.sinyi.com.tw/en/employee/system-4.php">https://csr.sinyi.com.tw/en/employee/system-4.php</a>	SDG8 ISO 26000 6.4.7, 6.8.5
404-3	Percentage of employees receiving regular performance and career development reviews	4 Social[Internal] - performance management p. 38	SDG8 ISO 26000 6.4.7
<b>Diversity and Equal Opportunity</b>			
<b>GRI 3: Material Topics 2021</b>			
3-3	Management of material topics	8 Appendix - Management of Material Topics p. 72	
<b>GRI 405: Diversity and Equal Opportunity 2016</b>			
405-1	Diversity of governance bodies and employees	Sinyi Sustainability Website <a href="http://csr.sinyi.com.tw/en/governance/board-of-directors.php">http://csr.sinyi.com.tw/en/governance/board-of-directors.php</a> <a href="http://csr.sinyi.com.tw/en/employee/appeal.php">http://csr.sinyi.com.tw/en/employee/appeal.php</a> 4 Social[Internal] - employment overview p. 35 4 Social[Internal] - diversity and inclusion p. 42 8 Appendix - Sustainability Performance Overview Note F Employees Age Group p. 82	SDG8 UNGC Principle 6 ISO 26000 6.2.3, 6.3.7, 6.3.10, 6.4.3
405-2	Ratio of basic salary and remuneration of women to men	4 Social[Internal] - gender-friendliness p. 42	SDG8 ISO 26000 6.3.7, 6.3.10, 6.4.3, 6.4.4
<b>Forced or Compulsory Labor</b>			
<b>GRI 3: Material Topics 2021</b>			
3-3	Management of material topics	8 Appendix - Management of Material Topics p. 72	
<b>GRI 409: Forced or Compulsory Labor 2016</b>			
409-1	Operations and suppliers at significant risk for incidents of forced or compulsory labor	Social[Internal]- LOHAS p. 64 7 Supply Chain -Supplier Risk Assessment and Evaluation p. 67, 70 Sinyi Sustainability Website <a href="http://csr.sinyi.com.tw/en/employee/workplace.php">http://csr.sinyi.com.tw/en/employee/workplace.php</a> <a href="http://csr.sinyi.com.tw/en/supplychain/achievement.php">http://csr.sinyi.com.tw/en/supplychain/achievement.php</a>	SDG8 UNGC Principle 4 ISO 26000 6.3.3, 6.3.4, 6.3.5, 6.3.10, 6.6.6 TWSE / TPEX Chapter 4

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<b>Supplier Social Assessment</b>			
<b>GRI 3: Material Topics 2021</b>			
3-3	Management of material topics	8 Appendix - Management of Material Topics <a href="#">p. 72</a>	
<b>GRI 414: Supplier Social Assessment 2016</b>			
414-1	New suppliers that were screened using social criteria	Sinyi Sustainability Website <a href="http://csr.sinyi.com.tw/en/supplychain/achievement.php">http://csr.sinyi.com.tw/en/supplychain/achievement.php</a>	SDG8 UNGC Principle 2 ISO 26000 6.3.3, 6.3.4, 6.3.5, 6.4.3, 6.6.1, 6.6.2, 6.6.6, 6.8.1, 6.8.2, 7.3.1 TWSE / TPEX Chapter 4
414-2	Negative social impacts in the supply chain and actions taken	7 Supply Chain -Supplier Risk Assessment and Evaluation <a href="#">p. 68, 69, 70</a> Sinyi Sustainability Website <a href="http://csr.sinyi.com.tw/en/supplychain/achievement.php">http://csr.sinyi.com.tw/en/supplychain/achievement.php</a>	SDG8 ISO 26000 6.3.3, 6.3.4, 6.3.5, 6.4.3, 6.6.1, 6.6.2, 6.6.6, 6.8.1, 6.8.2, 7.3.1 TWSE / TPEX Chapter 4
<b>Customer Health and Safety</b>			
<b>GRI 3: Material Topics 2021</b>			
3-3	Management of material topics	8 Appendix - Management of Material Topics <a href="#">p. 73</a>	
<b>GRI 416: Customer Health and Safety 2016</b>			
416-1	Assessment of the health and safety impacts of product and service categories	5 Social[External] - guarantee service <a href="#">p. 47</a>	ISO 26000 6.7.1, 6.7.2, 6.7.4, 6.7.5, 6.8.8 TWSE / TPEX Chapter 4
416-2	Incidents of non-compliance concerning the health and safety impacts of products and services	Non-related event	ISO 26000 4.6, 6.7.1, 6.7.2, 6.7.4, 6.7.5, 6.8.8 TWSE / TPEX Chapter 4

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GRI Standard	Disclosure	Page number(s) and / or URL	Responding to International Standards
<b>Marketing and Labeling</b>			
<b>GRI 3: Material Topics 2021</b>			
3-3	Management of material topics	8 Appendix - Management of Material Topics <a href="#">p. 73</a>	
<b>GRI 417: Marketing and Labeling 2016</b>			
417-1	Requirements for product and service information and labeling	5 Social[External] - Protecting Customers' Rights <a href="#">p. 47</a>	SDG12 ISO 26000 6.7.1, 6.7.2, 6.7.3, 6.7.4, 6.7.5, 6.7.9 TWSE / TPEX Chapter 4
417-2	Incidents of non-compliance concerning product and service information and labeling	5 Social[External] - Performance Overview <a href="#">p. 46</a>	ISO 26000 4.6, 6.7.1, 6.7.2, 6.7.3, 6.7.4, 6.7.5, 6.7.9 TWSE / TPEX Chapter 4
417-3	Incidents of non-compliance concerning marketing communications	There was one severe penalty, please refer to <a href="#">p. 47</a>	ISO 26000 4.6, 6.7.1, 6.7.2, 6.7.3 TWSE / TPEX Chapter 4
<b>Customer Privacy</b>			
<b>GRI 3: Material Topics 2021</b>			
3-3	Management of material topics	8 Appendix - Management of Material Topics <a href="#">p. 73</a>	
<b>GRI 418 : Customer Privacy 2016</b>			
418-1	Substantiated complaints concerning breaches of customer privacy and losses of customer data	8 Appendix - Sustainability Performance Overview <a href="#">p. 76</a>	ISO 26000 6.7.1, 6.7.2, 6.7.7 TWSE / TPEX Chapter 4

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GRI Standard	Disclosure	Page number(s) and / or URL	Responding to International Standards
<b>Digital Resilience</b>			
<b>GRI 3: Material Topics 2021</b>			
3-3	Management of material topics	8 Appendix - Management of Material Topics <a href="#">p. 73</a>	
<b>Digital Resilience</b>			
Custom	Digital Resilience	5 Social[External] - Exceptional Service and Innovation <a href="#">p. 48</a> 6 Governance - Risk Management <a href="#">p. 64</a> Sinyi Sustainability Website <a href="http://csr.sinyi.com.tw/en/governance/risk-management.php">http://csr.sinyi.com.tw/en/governance/risk-management.php</a>	
<b>Promotion of Business Ethics</b>			
<b>GRI 3: Material Topics 2021</b>			
3-3	Management of material topics	8 Appendix - Management of Material Topics <a href="#">p. 73</a>	
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